Miyoung Yoon, UX Designer

Milwaukee, WI, USA
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UX Designer with 10+ years of experience designing AI-powered enterprise solutions—translating research into final designs and collaborating across teams to implement and maintain scalable systems.

Cupix America Inc.
Senior UX Designer

July 2024 – May 2025 | San Jose, CA, USA
Led asset and task management initiatives at a 3D digital twin SaaS platform, collaborating with global teams and executive leadership. Conducted user research and transformed insights into early-stage product concepts to drive strategic business growth and expand platform capabilities.

Johnson Controls
Senior UX Designer, Sustainability Team

Nov 2021 – Feb 2024 | Milwaukee, WI, USA
Designed highly complex enterprise solutions for commercial businesses, focusing on energy and asset management systems in the HVAC industry. Key projects included Central Utility Plant, Vibration Analysis, and Grid Interactive Optimization.

Shinhan DS, Shinhan Life Insurance
UX Senior Manager, Big Data Team

Jul 2018 – Dec 2021 | South Korea
Developed a dashboard for Shinhan Financial Group's Big data platform, customized to client needs, as part of their business intelligence initiatives across Banking, Life Insurance, Credit Cards, and Investments.

Fitdotlife
Creative Manager, HealthCare

Jan 2015 – Jul 2017 | South Korea
Designed an activity tracker application adaptable for iOS, Android, smart TVs, and smartwatches.

Acrodea Korea
GUI Designer

Aug 2010 – Sep 2012 | South Korea
Focused on GUI for mobile and web platforms for diverse clients in Korea and Japan.

University of Wisconsin – Milwaukee
Certificate in Geographic Information Systems

Hanyang University
M.S., Industrial Engineering

Hanyang University
B.F.A., Graphic Design

Tools
Figma, Miro, Adobe CC
HTML, CSS, JavaScript
R Programming, ArcGIS Pro
Jira, Loom, Claude, Bolt

Skills
AI Feature Design
Rapid Interactive Prototyping
Design Systems
User Research
Statistical Data Analysis
Data Visualizations
Global Team Collaboration

Awards
Best Innovation,
14th Ergonomic Design Award

2nd prize,
Android App Development,
SK Telecom

1st prize,
Social Innovation Camp Korea